

WELCOME TO AMBIANCE DAY SPA AND SALON

Our Policies

At Ambiance Day Spa we pride ourselves on our quality service and relaxing tranquil atmosphere. To ensure this, we have established the following policies.

Product Return Policy

No refund on retail items. Store credit only within 30 days of purchase. Makeup items are final sale. Doterra items are final sale.

Cell Phones

To help preserve our tranquil environment, we ask that all electronic devices and cell phones be placed on silent mode and cell phone conversations be kept to a minimum in our cell phone friendly areas.

Children

Children without a service appointment need to utilize our onsite child care facilities.

Cancellations/No Shows

A 24 hour notice is required. Less than a 24 hour notice will result in a charge for your appointment, not to exceed 50% of the scheduled service price.

Late Arrivals

If you are late for your appointment, we will try to accommodate you, however your treatment may be modified in order to finish on time for our next scheduled client. The normal fee will still apply.

These policies help us to efficiently schedule appointments in a timely, professional manner.