## WELCOME TO AMBIANCE DAY SPA AND SALON

# **Our Policies**

At Ambiance Day Spa we pride ourselves on our quality service and relaxing tranquil atmosphere. To ensure this, we have established the following policies.

# **Product Return Policy**

No refund on retail items. Store credit only within 30 days of purchase. Makeup items are final sale. Doterra items are final sale.

# Cell Phones

To help preserve our tranquil environment, we ask that all electronic devices and cell phones be placed on silent mode and cell phone conversations be kept to a minimum in our cell phone friendly areas.

# Children

Children without a service appointment need to utilize our onsite child care facilities.

# Cancellations/No Shows

A 24 hour notice is required. Less than a 24 hour notice will result in a charge for your appointment, not to exceed 50% of the scheduled service price.

# Late Arrivals

If you are late for your appointment, we will try to accommodate you, however your treatment may be modified in order to finish on time for our next scheduled client. The normal fee will still apply.

These policies help us to efficiently schedule appointments in a timely, professional manner.

## HAIR SERVICES

## COLOR HIGHLIGHTS AND LOWLIGHTS

Glaze

A treatment which protects previously colored hair against the elements and adds overall shine.

Color Retouch

A root only touch up to match previously colored hair.

Corrective Color Service

Repairing unwanted artificial hair color. \*Fee determined at time of consultation.

Full Weave

Adding dimensional color to the entire head.

Partial Weave

Adding dimensional color to the crown and exposed root area.

Semi-Permanent

Enhancing color without permanently altering it.

Conditioning

Scalp Treatment

A relaxing treatment which stimulates your scalp's circulation to alleviate dryness and irritation.

## STYLE

Shampoo & Blow Dry

Cleansing of the hair and scalp resulting in a polished and personally designed style.

## Up-Do

An elegant and formal style typically worn for a special event. Consultation is needed prior to event.

Bridal Up-Do

An elegant and formal style that is created specifically for wedding occasions. Consultation is needed prior to event.

## HAIR SERVICES

Bang Trim

A quick cut to regain bang shape.

Women's Haircut

A personalized haircut that is designed to accentuate the features of each individual client.

Kids Cut

6 years to 12 years

Junior Cut

13 years to 15 years

Men's Hair Cut

**Beard Trimming/ Tinting** 

## **BARBERING SERVICES**

**Basic Cut** 

Clippers Only

Delux Cut

Clippers, Sheers, Style, Detail

Delux Duo

Clippers, Sheers, Style, Detail, Beard Trim

Kid's Cut

12 years and under

Straight Razor Shave

Facial, Hot towel, Razor, After shave

**Beard Trim** 

Clippers, Razor optional, Beard Product

Neck Clean Up

For appointments only

### **MANICURES / PEDICURES**

### **DEMI MANICURE**

30 minute service

Manicure for those on the go... Nails are gently soaked, clipped, filed and finished with generous coats of polish.

### **DEMI PEDICURE**

30 minute service

While sitting in pedicure chair, feet are soaked in warm water, nails are clipped and filed. Pedicure is complete with generous coats of polish applied to nails.

### DEMI MANICURE & DEMI PEDICURE DUO

Approximately 60 minutes for total service

A combination of the demi manicure and the demi pedicure.

### JESSICA MANICURE

#### 75 minutes

A natural nail cultivation method. This manicure will help improve the overall health of your natural nails and cuticles. The manicure begins with an intense moisturizing treatment where the hands are wrapped and placed in warm mitts. Nails are then soaked, clipped and filed, cuticles are groomed and polish is applied. Tips are then sealed to promote natural moisture for a strong and flexible nail.

## JESSICA PEDICURE

#### 75 minutes

While sitting in a massaging pedicure chair, feet are soaked, nails clipped and filed. Cuticles are groomed, feet are massaged. Creams and lotions are applied to the cuticles, feet are wrapped and placed in warm boots for moisturizing treatment and finished with generous coats of polish.

### SPA MANICURE

#### 60 minutes

A thorough and relaxing manicure. Nails are soaked, clipped and filed to perfection. Cuticles are groomed, hands and arms are massaged, ending with generous coats of polish applied to nails.

#### SPA PEDICURE

#### 60 minutes

Feet are soaked while sitting in a massaging pedicure chair. Toe nails are clipped, filed, cuticles are groomed and feet are massaged. Generous coats of polish are applied.

## SPA MANICURE & SPA PEDICURE DUO

Approximately 2 hour service

Spa Manicure and Spa Pedicure Duo.

#### NAIL REPAIR

15 minutes per nail

Chipped, cracked or otherwise damaged nails are repaired according to their type.

### GEL POLISH NEW SET

Gel polish used as a protection for your nails. Polished on like regular nail polish, then placed under a UV light to dry. Made to last up to 3 weeks.

## GEL POLISH RE-APPLY

Axxium gel soaked off and a new gel is applied.

### ARTIFICIAL NAIL SERVICES

## Acrylic Full Set

#### 60 minutes

A mixture of liquid acrylic and polymer is applied to the nail and sets for a smooth and professional looking finish.

## Gel Full Set

## 75 minutes

A pre-mixed polymer and monomer gel is applied to the nails and then cured under ultraviolet light. The service leaves the nail with a natural looking finish and everlasting shine.

#### Silk Full Set

### 75 minutes

Silk fabric is applied to a natural nail or nail tip for a polished and natural look.

## Truly Pink and White Full Set

#### 75 minutes

An acrylic powder product is applied to a nail tip. White acrylic powder is then applied to the free edge of the nail, while pink acrylic is used on the nail bed. Gel is then applied to the whole nail for a shinny and professional finish.

## Acrylic Fill

60 minutes

Acrylic powder is applied to fill nail re-growth.

Gel Fill

60 minutes

Gel formula is applied to cover nail re-growth.

Silk Fill

75 minutes

Silk material is applied to cover nail re-growth.

Truly Pink and White Fill

60 minutes

White acrylic powder is applied to the free edge of the nail while pink acrylic is used on the nail bed to cover nail re-growth.

### **SKIN CARE**

## SEASONAL FACIAL

60 minutes

Skin is nourished and cell turnover increased with the gentle exfoliation action of enzymes and yam extracts. Peptides boost the skins activity while the soothing effect of protein-enriched milk cools the skin. This treatment includes cleansing, exfoliation, manual extraction, facial, chest and shoulder massage.

## **EUROPEAN FACIAL**

50 minutes

A one-hour treatment using Dermalogica products customized for your skin care needs. This treatment includes cleansing, exfoliation, manual extraction, facial, chest and shoulder massage.

## **BACK FACIAL**

A one hour treatment to rejuvenate and nourish the deprived back area. This treatment includes cleansing, exfoliation, extraction, if needed, light massage and masque. A wonderful treatment for the summertime.

## AMBIANCE SIGNATURE FACIAL

90 minutes

A head to toe experience. This treatment starts with a light aromatherapy back massage followed by a facial customized to your skincare needs, then topped off with a light hand, foot and scalp massage. This treatment is done with Dermalogica products.

## AROMA ESSENCE FACIAL

A complete deep pore cleansing and restoring facial using anti-inflammatory plant and flower extracts that leaves your skin feeling re-enlivened and rosy without any unsightly marks. Adaptable to any skin type.

## REFRESHER FACIAL

30 minutes

Dermologica products to refresh and brighten the skin. Treatment includes cleansing, light exfoliation and masque.

## **ACNE TREATMENT**

60 minutes

Use of sophisticated machines and manual techniques to soften and ready the skin for extraction of acne blemishes. The skin is left purified and calmed.

## AGE SMART

60 minutes

Treats visible sign of aging.

## **EXPRESS MICRODERMABRASION**

45 minutes

Just Microderm treatment.

## **MICRODERMABRASION**

90 minutes

Microderm treatment with customized facial.

## **ELITE FACIAL**

75 minutes

6 month program, must have contract.

## COSMETICS

## MAKE-UP APPLICATION

45 minutes

## MAKE-UP LESSONS

60 minutes

Service provider demonstrates and educates the client in basic makeup application techniques and styles.

## LASH APPLICATION

Individual false eyelashes great for one day use for any event.

## **EVENT MAKE-UP**

60 minutes

Event make-up, glamorous picture ready finish.

## LASH EXTENSIONS

LASH FULL SET

The full set is a 'full mascara look'.

LASH FILL

Takes off loose lashes and cleans up the eye area.

LASH EXPRESS FILL

Express fill for someone 7 to 10 days out for a quick touch up.

LASH EXTENSION REMOVAL

Removal of lash extensions.

LASH LIFT

This service is a Keratin lift that curls the natural lash. Lasts about 4-6 weeks. \*Suggests re-apply after the 5th week, no sooner\*

## MICROZONE TREATMENTS

**GET MICROZONED!** 

Get the Best 20 Minutes of your life with our MicroZoned Treatments!

**BLACKHEAD RELIEF** 

20 minutes

A service which helps to control blackheads before they manifest into breakouts. This treatment extracts the dirt from the pores and leaves the skin purified and refined.

**EYE RESCUE** 

20 minutes

A service which firms, tones and brightens tired eyes with a unique blend of peptides, firming proteins and therapeutic vitamins.

FLASH EXFOLIATION

20 minutes

A service which employs maximum strength exfoliation to help reverse the signs

of aging. A nourishing cocktail of vitamins, botanical extracts and conditioning agents help soothe and restore skin to optimal health.

HAND REPAIR

20 minutes

A service which helps hands recover and protects against future damage. With maximum strength exfoliation and intense moisturization for ultra smooth hands.

LIP RENEWAL

20 minutes

A service which smooths and conditions the lips.

RAPID SPOT CLEARING

20 minutes

A service which involves extensive cleansing with ingredients ideal for eliminating oil and impactions. This treatment also works to help skin recover from inflamed lesions.

MEN'S SKIN FITNESS

20 minutes

A service which helps aid skin recovery from current damage such as irritation, redness, and in-grown hairs. This treatment is customized to each individual client to meet their specific skincare needs.

## **BODY TREATMENTS**

## **CUSTOMIZED BODY TREATMENT**

90 minutes

Your esthetician will perform a skin analysis to determine the treatement that is best for you. Our products can be used to treat a variety of skin conditions, including acne/problem skin, dry and dehydrated skin and aging skin.

WAXING

**Brow Shaping** 

15 minutes

Wax is used to sculpt a brow shape that is customized to each client.

**Upper Lip** 

15 minutes

Removal of unwanted hair on the upper lip.

Full Face

30 minutes

Removal of unwanted facial hair excluding brow shaping.

#### **Under Arm**

15 minutes

Removal of unwanted underarm hair.

#### Full Arm

30 minutes

Removal of hair on the entire arm, excluding underarms.

#### Basic Bikini

30 minutes

Removal of hair at the basic bikini line.

### **Beyond Basic Bikini**

30 minutes

Removal of hair just inside the basic bikini line.

#### Brazilian Bikini

30 minutes

Removal of all hair surrounding and involving the bikini area.

### Full Leg with Bikini

60 minutes

Removal of hair from foot to basic bikini line.

### 1/2 Leg with Bikini

45 minutes

Removal of hair from either the knee down or from the knee to the top of the thigh.

Also includes a basic bikini wax.

### **Upper or Lower Leg**

30 minutes

Removal of the hair from the knee down or from the knee to the top of the thigh.

#### Chest

30 minutes

Removal of hair from the shoulders to the top of the abdominals.

#### Back

30 minutes

Removal of hair from the back.

#### **Stomach Wax**

15 minutes

Removal of unwanted hair on the stomach.

#### **Chin Wax**

15 minutes

Removal of unwanted hair on the chin line.

#### **Full Face with Brow**

30 minutes

Removal of unwanted facial hair including brow shaping.

#### **SPRAY TANNING**

Air brush tan service that develops in 8-10 hours with all natural, organic St. Tropez tanning solution.

### **MASSAGES**

### **AROMATHERAPY**

30, 45, 60, 90 minutes

A basic Swedish massage with the use of essential oils. Rebalances the body through detoxification by applying the essential oil blends to specific reflex zones such as the hands and feet

### CHAIR MASSAGE

A 10, 15, or 30 minute service done through clothing. Performed on an ergonomically designed chair. Typically focuses on key tension areas in the back, neck, shoulders and arms.

#### COUPLES MASSAGE

60 or 90 minute

Enjoy a relaxing Massage side-by-side as two therapists synchronize a full body massage on each individual.

### DEEP TISSUE MASSAGE

30, 45, 60, 90 minutes

A more aggressively designed massage for individuals wanting deep pressure applied to specific problem areas. Helps relieve tension and knots from stress.

### PREGNANCY MASSAGE

30, 45, 60, 90 minutes

A therapeutic massage designed for the aches and pains of pregnancy. A pregnancy pillow or special cushion is used for comfort and safety. Once a month visits are recommended.

#### REFLEXOLOGY

#### 30 minute

An ancient Chinese technique using deep acupressure points. Feet and or hands are targeted.

#### SPORTS MASSAGE

30, 45, 60 minutes

A massage for those who have specific problems due to a sport they engaged in. Designed for those with sport related injuries such as sprained ankles, pulled hamstrings and shoulder issues.

#### STONE MASSAGE

#### 90 minute

Warm lava rocks are massaged into the muscles which helps release tension and stress.

### SWEDISH MASSAGE

30, 45, 60, 90 minutes

A traditional European based massage that relieves tension, improves circulation and induces relaxation.

### THERAPEUTIC MASSAGE

30, 45, 60, 90 minutes

A combination of Swedish and deep tissue techniques. More pressure applied to back and shoulders, while long gentle strokes applied to other areas.

### AMBIANCE ESSENTIAL MASSAGE

A 50 minute massage service which targets a clients specific issues.

The massage incorporates all massage modalities.

### ELITE MASSAGE

75 minutes

6 month program, any modality, must have contract.

### **BODY ZONES**

Get the best 20 minutes of your life with our BodyZone Treatments!

#### AHHH ZONE

Pure soft-touch massage for a blissful, meditative escape from stress.

### SCALP ZONE

Stimulating and revitalizing massage, refreshing, relaxing and fun.

### COMPRESSION ZONE

Rhythmically applied two-handed pressure working around the entire body, front to back, for efficient, effective total muscle release

#### STONE ZONE

A brilliant introduction to the wonders of hot-stone therapy combined with soothing massage. It will take you to a beautiful place.

### WELLNESS ZONE

A specifically-tailored massage treatment to address any concerns or issues.

### **FOOT ZONE**

Pampered and wrapped and warm, a real massage for the feet.

### **AROMA ZONE**

Aromatherapy with our exclusive line of amazingly potent and pure essential oils.

## **SPA PACKAGES**

### AMBIANCE PREMIER PACKAGE

## Includes (2 hours):

- 30 minute massage
- 30 minute facial
- 30 minute manicure
- 30 minute pedicure
- Claremont Club Day Pass

## AMBIANCE BODY PACKAGE

## Includes (3 hours):

- 60 minute body treatment
- 60 minute massage
- 60 minute facial
- Claremont Club Day Pass

## AMBIANCE ESCAPE PACKAGE

## Includes (4 hours):

- 60 minute massage
- 60 minute facial
- 60 minute manicure
- 60 minute pedicure

• Claremont Club Day Pass

## AMBIANCE PLEASURE OF SENSES

# Includes (6 hours):

- 60 minute body treatment
- 60 minute massage
- 60 minute facial
- 60 minute manicure
- 60 minute pedicure
- Shampoo and Style
- Makeup-Application
- Claremont Club Day Pass